



For routine requests - (Software installations ▪ Updates ▪ Computer or printer problems)
To create a support ticket, email support@sn.rutgers.edu.

Newark Campus

Ackerson Hall

1st Call Willy Noel	973-353-3684	william.noel@sn.rutgers.edu
2nd Call José (Iván) Rivera	973-972-8522	jose.i.rivera@sn.rutgers.edu

Stanley S. Bergen Building (SSB)

1st Call José (Iván) Rivera	973-972-8522	jose.i.rivera@sn.rutgers.edu
2nd Call Anthony Winston	973-803-2444	anthony.winston@sn.rutgers.edu
3rd Call Asanté Barr	973-972-1778	asante.barr@sn.rutgers.edu

New Brunswick Campus

110 Paterson, 120 Albany

1st Call Joseph Castellanos	732-754-4761	joseph.castellanos@rutgers.edu
2nd Call Anthony Winston	973-803-2444	anthony.winston@sn.rutgers.edu
3rd Call Asanté Barr	973-972-1778	asante.barr@sn.rutgers.edu

Blackwood Campus

1st Call Asanté Barr	973-972-1778	asante.barr@sn.rutgers.edu
2nd Call Anthony Winston	973-803-2444	anthony.winston@sn.rutgers.edu

Enterprise Applications (e.g. DataRun, Typhon, Banner)

1st Call Anthony Winston	973-803-2444	anthony.winston@sn.rutgers.edu
2nd Call José (Iván) Rivera	973-972-8522	jose.i.rivera@sn.rutgers.edu
3rd Call Asanté Barr	973-972-1778	asante.barr@sn.rutgers.edu

Instructional Design (Newark -SSB, Newark-Ackerson Hall, New Brunswick and Blackwood):

1st Call Bernadette Power	973-972-9627	bpower@sn.rutgers.edu
2nd Call Anthony Winston	973-803-2444	anthony.winston@sn.rutgers.edu
3rd Call Asanté Barr	973-972-1778	asante.barr@sn.rutgers.edu

François-Xavier Bagnoud Center

1st Call Roger Monel	973-972-0407	monelrp@sn.rutgers.edu
2nd Call José (Iván) Rivera	973-972-8522	jose.i.rivera@sn.rutgers.edu