



For routine requests - (Software installations ▪ Updates ▪ Computer or printer problems)
To create a support ticket, email sntechsupport@ca.rutgers.edu.
If you need assistance, call [973-972-3609](tel:973-972-3609).

Newark Campus

Ackerson Hall

1st Call Willy Noel	973-353-3684	william.noel@sn.rutgers.edu
2nd Call José (Iván) Rivera	973-972-8522	jose.i.rivera@sn.rutgers.edu

Stanley S. Bergen Building (SSB)

1st Call Jude Jilus	973-972-6086	jude.jilus@sn.rutgers.edu
2nd Call José (Iván) Rivera	973-972-8522	jose.i.rivera@sn.rutgers.edu
3rd Call Asanté Barr	973-972-1778	asante.barr@sn.rutgers.edu

Clinical Apps

1st Call Jude Jilus	973-972-6086	jude.jilus@sn.rutgers.edu
2nd Call Anthony Winston	973-803-2444	anthony.winston@sn.rutgers.edu
3rd Call Asanté Barr	973-972-1778	asante.barr@sn.rutgers.edu

New Brunswick Campus

110 Paterson, 120 Albany

1st Call Tony Wong	973-508-5369	kaiwong@sn.rutgers.edu
2nd Call Anthony Winston	973-803-2444	anthony.winston@sn.rutgers.edu
3rd Call Asanté Barr	973-972-1778	asante.barr@sn.rutgers.edu

Blackwood Campus

1st Call Tony Wong	973-508-5369	kaiwong@sn.rutgers.edu
2nd Call Anthony Winston	973-803-2444	anthony.winston@sn.rutgers.edu
3rd Call Asanté Barr	973-972-1778	asante.barr@sn.rutgers.edu

Instructional Design (Newark -SSB, Newark-Ackerson Hall, New Brunswick and Blackwood):

1st Call Bernadette Power	973-972-9627	bpower@sn.rutgers.edu
2nd Call Asanté Barr	973-972-1778	asante.barr@sn.rutgers.edu

Director of IST Operations

Chunxi (Jerry) He	973-972-6388	chunxi.he@sn.rutgers.edu
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Assistant Director of Infrastructure, Instructional Design & Educational Support

Asanté Barr	973-972-1778	asante.barr@sn.rutgers.edu
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